



INSURANCE
Asistencia Inclusión
JOLIDEY

Policy number

56-0010121

Table of benefits

ASSISTANCE

1. Medical costs.....	3.500 €
• Dental expenses.....	60 €
2. Medical transfer or transport due to injured or ill persons.....	Unlimited
3. Medical transfer or transport of the deceased insured.....	Unlimited
4. Travel costs associated with a family member covered in the event of the hospitalisation of the policy holder exceeding 3 days.....	Unlimited

5. Accommodation costs associated with the travelling family member (máx. 40 €/days).....

400 €

6. Early return due to death of a family member.....

Included

BAGGAGES

7. Robbery and damage to baggage.....

300 €

LIABILITY

8. Civil Liability of the insured.....

6.000 €

Exclusions

Consult the Policy's generally conditioned which is held by Travelsens, S.L. (JOLIDEY)

INSTRUCTIONS TO FOLLOW IN CASE OF INCIDENT

When an assured incident occurs, please report it to the permanent **24 hours assistance** telephone number:

+34 91 084 19 77

Is required to make this kind of call to earn the right of perceive the compensations of the policy. All documentation will be sent to INTERMUNDIAL.

Collect Calls can be made.

The insured should call the insurance company, suggesting:

- Name
- Policy Number indicated in the assurance's certificate.
- Place and contact number in place.
- Description of the incident.

When Policy conditions or an excerpt of the same are required to be issued in a language other than Spanish, in the event of litigation, the conditions in the Spanish-language version shall prevail over all other language versions.

Do not forget...

- This document is a sales overview of a merely informative nature. It is not of a contractual nature nor does it substitute the general terms and specifics of the policy. You can request a complete printout from your Travel Agency or request it from info@intermundial.es indicating your policy number.
- Coverage of this product is guaranteed by the Insurance Company Arag, whose information is included in the General Terms



El seguro que usted ha contratado se comercializa bajo la mediación y dirección de Intermundial XXI, S.L. Correduría de Seguros (R.M. de Madrid, HM 180.298, S 8º, L0, F149, T11.482. C.I.F.- B-81577231. Autorizada R.D.G.S. y F.P nº J-1541. R.C. y caución según L26/06 MSRP). La actividad se realiza sin mantener vínculos contractuales y que supongan afección con entidades aseguradoras, ofreciendo asesoramiento independiente, profesional e imparcial. Para realizar su asesoramiento, es obligatorio llevar a cabo un análisis objetivo. Sus datos personales se incluirán en los ficheros de su propiedad CLIENTES o SINIESTROS, registrados ante la AEPD con la finalidad de asesorar a los clientes en la contratación de seguros, auxiliarles en la tramitación de siniestros ante las aseguradoras y sus colaboradores y remitirles información con fines comerciales. Puede ejercer sus derechos de acceso, oposición, rectificación y cancelación dirigiéndose a Intermundial como responsable de los ficheros: C/ Irún, 7 - 28008 - Madrid, lop@intermundial.es o Fax: 915427305.

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Sus datos serán cedidos a la Compañía aseguradora con los únicos fines descritos en el contrato de seguro.

To process and resolve queries and complaints, the Broker has a customer care service that has been outsourced to Inade, Instituto Atlántico del Seguro, S.L., located in Vigo, in the province of Pontevedra, post code 36202, Calle La Paz, 2 bajo. The aforementioned service is obliged to resolve said complaints and claims in a maximum period of two months from the date on which they are submitted. In the event that the Customer is unsatisfied with the resolution, he/she may contact the claims service of the Directorate General of Insurance and Pension Fund; in order to do so, it is essential that the customer demonstrates he/she has submitted the claim or complaint in writing to the Customer Care Service of the Broker

www.intermundial.es

C/ Irún, 7 • 28008 Madrid España
T+34 91 542 02 09

F+34 91 542 73 05 • intermundial@intermundial.es

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